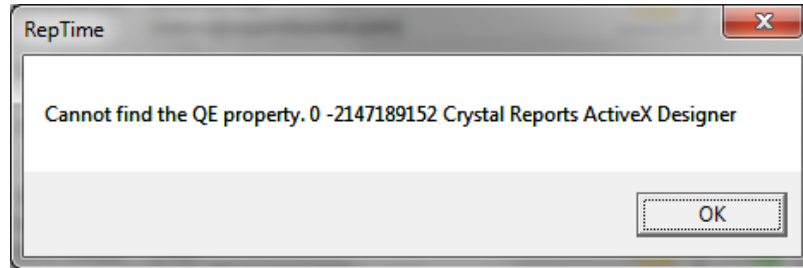


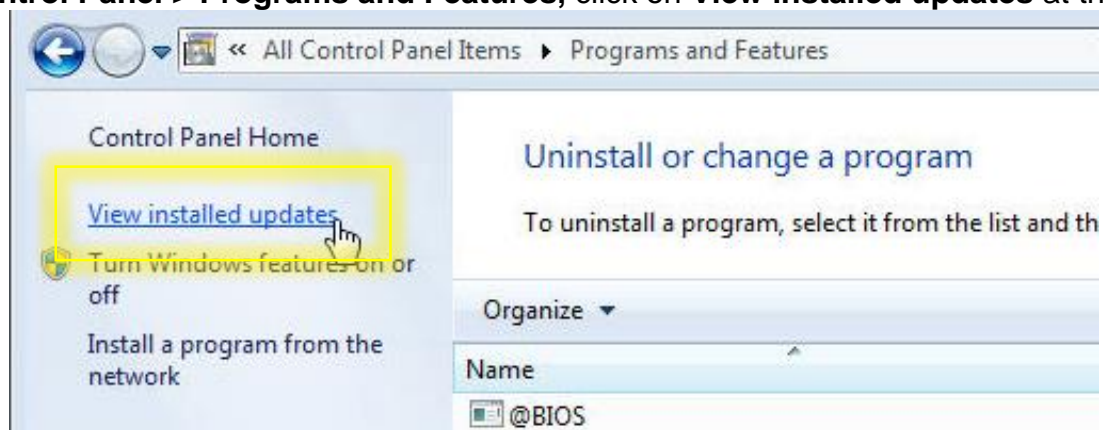
Solve RepTime Sending Orders Error

A Windows Update (KB3102429) released 11/17/2015 to add foreign currency symbols had a side-effect of preventing RepTime from emailing orders and reports. Instead an error message appears:

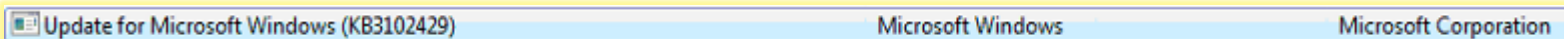


There is no permanent solution at this time until Microsoft or Crystal Reports fixes this problem. But you can avoid this error with the following solution:

1. From **Control Panel > Programs and Features**, click on **View installed updates** at the top left.



2. Search for **KB3102429** at the top right search bar and right-click on it to **Uninstall**.



IMPORTANT MUST DO!!!!

To make sure this update does not apply itself again from after uninstalling, follow these steps:

1. After rebooting your system go to **Control Panel > Windows Update > select Check for Updates**.
2. Find the same update again, right-click on it then select **Hide Update**. It will no longer be included in your future Windows Updates to help remove this issue for good.

